MedSpeed Customer Portal Privacy Policy

Last modified: December 12, 2024

Introduction

MedSpeed, LLC ("**MedSpeed**", **"Company"** or **"We"**) is committed to the privacy of users of our MedSpeed Customer Portal. MedSpeed understands how important your privacy and data are to you, and we strive to protect the privacy of your data and the information that you share with us. We take your privacy and data ownership seriously.

This policy describes the types of information we may collect from you or that you may provide when you use our MedSpeed Customer Portal, located https://portal.medspeed.com (our "**Web Portal**") and our practices for collecting, using, maintaining, protecting, and disclosing that information.

This policy applies to information we collect:

- On our Web Portal;
- Offline, during our vendor onboarding and user account creation processes;
- In email, text, and other electronic messages between you and this Web Portal.

It does not apply to information collected by:

- Us through any other means, or on any other website operated by Company or any third party; or
- Any third party, including through any application or content that may be linked to, or be accessible from or on, the Web Portal.

Please read this policy carefully to understand our policies and practices regarding your information and how we will treat it. If you do not agree with our policies and practices, your choice is not to use our Web Portal. By accessing or using this Web Portal, you agree to this privacy policy. This policy may change from time to time (see Changes to Our Privacy Policy). Your continued use of this Web Portal after we make changes is deemed to be acceptance of those changes, so please check the policy regularly for updates.

Children Under the Age of 16

Our Web Portal is not intended for children under 16 years of age. No one under age 16 may provide any information to or on the Web Portal. We do not knowingly collect personal information from children under 16. If you are under 16, do not register to use the Web Portal, use any of the interactive or public comment features of this Web Portal or provide any information about yourself to us, including your name, address, telephone number, email address, or any screen name or user name you may use. If we learn we have collected or received personal information from a child under 16 without verification of parental consent, we will delete that information. If you believe we might have any information from or about a child under 16, please contact us at:

privacy@MedSpeed.com

California residents under 16 years of age may have additional rights regarding the collection and sale of their personal information. Please see Your California Privacy Rights for more information.

Information We Collect About You and How We Collect It

We collect several types of information from and about users of our Web Portal, including information:

- By which you may be personally identified, such as name, postal address, e-mail address, telephone number, or any other identifier by which you may be contacted online or offline ("**personal information**"). This information is collected online, during our onboarding and user registration processes;
- That is about you but individually does not identify you; and/or
- About your internet connection, the equipment you use to access our Web Portal, and usage details.

We collect this information:

- Directly from you or your employer, when you or your employer provide it to us, including during our offline onboarding and user registration processes.
- Automatically as you use and navigate through the Web Portal. Information collected automatically may include usage details, IP addresses, and information collected through cookies, web beacons, and other tracking technologies, as well as location information, as described above.
- From third parties, for example, our business partners.

Information You Provide to Us.

The information we collect on or through our Web Portal may include:

- Information that you provide by filling in forms on our Web Portal, using its various features and functions. and/or by uploading documents or other electronic information to us via the Web Portal. We may also ask you for information if you report a problem with our Web Portal.
- Records and copies of your correspondence (including email addresses), if you contact us.
- Your search queries on the Web Portal.

Information We Collect Through Automatic Data Collection Technologies.

As you navigate through and interact with our Web Portal, we may use automatic data collection technologies to collect certain information about your equipment, browsing actions, and patterns, including:

- Details of your visits to our Web Portal, including traffic data, location data, logs, and other communication data and the resources that you access and use on the Web Portal.
- Information about your computer and internet connection, including your IP address, operating system, and browser type.

The information we collect automatically may include personal information, or we may maintain it or associate it with personal information we collect in other ways or receive from third parties. It helps us to improve our Web Portal and to deliver a better and more personalized service, including by enabling us to:

- Estimate our active user base and usage patterns over time.
- Store information about your preferences, allowing us to customize our Web Portal according to your individual interests.
- Speed up your searches.
- Recognize you when you return to our Web Portal.

The technologies we use for this automatic data collection may include:

- **Cookies (or browser cookies).** A cookie is a small file placed on the hard drive of your computer. You may refuse to accept browser cookies by activating the appropriate setting on your browser. However, if you select this setting you may be unable to access certain parts of our Web Portal. Unless you have adjusted your browser setting so that it will refuse cookies, our system will issue cookies when you direct your browser to our Web Portal.
- **Flash Cookies.** Certain features of our Web Portal may use local stored objects (or Flash cookies) to collect and store information about your preferences and navigation to, from, and on our Web Portal. Flash cookies are not managed by the same browser settings as are used for browser cookies. For information about managing your privacy and security settings for Flash cookies, see Choices About How We Use and Disclose Your Information.
- **Web Beacons.** Pages of our Web Portal and our emails may contain small electronic files known as web beacons (also referred to as clear gifs, pixel tags, and single-pixel gifs) that permit the Company, for example, to count users who have visited those pages or opened an email and for other related website statistics (for example, recording the popularity of certain website content and verifying system and server integrity).

How We Use Your Information

We use information that we collect about you or that you provide to us, including any personal information:

- To provide you with access to our Web Portal and its features and functions.
- To provide you with information that you request from us.
- To fulfill any other purpose for which you provide it.
- To notify you about changes to our Web Portal.
- In any other way we may describe when you provide the information.
- In an anonymously manner, aggregated with other uses of our Web Portal, for our own internal research, product/service development, and product/service improvement purposes.
- For any other purpose with your consent.

For more information, see Choices About How We Use and Disclose Your Information.

Disclosure of Your Information

We may disclose personal information that we collect or you provide as described in this privacy policy:

- To our subsidiaries and affiliates.
- To contractors, service providers, and other third parties we use to support our business.
- To a buyer or other successor in the event of a merger, divestiture, restructuring, reorganization, dissolution, or other sale or transfer of some or all of our assets, whether as a going concern or as part of bankruptcy, liquidation, or similar proceeding, in which personal information held by us about our Web Portal users is among the assets transferred.
- To fulfill the purpose for which you provide it.
- For any other purpose disclosed by us when you provide the information.
- With your consent.

We may also disclose your personal information:

- To comply with any court order, law, or legal process, including to respond to any government or regulatory request.
- If we believe disclosure is necessary or appropriate to protect the rights, property, or safety of the Company, our employees, customers, or others.

Choices About How We Use and Disclose Your Information

We strive to provide you with choices regarding the personal information you provide to us. We have created mechanisms to provide you with the following control over your information:

- **Tracking Technologies and Advertising.** You can set your browser to refuse all or some browser cookies, or to alert you when cookies are being sent.

California residents may have additional personal information rights and choices. Please see Your California Privacy Rights for more information.

Your California Privacy Rights

If you are a California resident, California law may provide you with additional rights regarding our use of your personal information. To learn more about your California privacy rights, visit theCCPA privacy notice for California Residents.

Changes to Our Privacy Policy

It is our policy to post any changes we make to our privacy policy on this page. If we make material changes to how we treat our users' personal information, we will notify you by updating the effective date of the privacy policy on this page, which we encourage you to visit each time you use our Web Portal. The date the privacy policy was last revised is identified at the top of the page. You are responsible for ensuring we have an up-to-date active and deliverable email address for you, and for periodically visiting our Web Portal and this privacy policy to check for any changes.

Contact Information

To ask questions or comment about this privacy policy and our privacy practices, or to register a complaint or concern, please contact us at privacy@MedSpeed.com.